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By continuing to use the PamperBook Website, you agree to be bound by this Agreement.

1. Definitions

Terms in the preamble and elsewhere in this document have their assigned meanings, and each of the following terms has the meaning assigned to it.

Consumer or End User or means a user of the PamperBook Website other than Partners; i.e. consumers whose intention is to discover PamperBook and book appointments through the PamperBook Website. Partner means a service provider using the PamperBook Website, and whose business is listed on the PamperBook Website.

2. Description of the PamperBook Website

We provide the PamperBook Website to make it easy for Consumers to book beauty services online with our participating Partners through the PamperBook Website. The PamperBook Website includes a consolidated list of Partners, which you may browse and book through the PamperBook Website. The PamperBook Website also provides notifications, alerts and confirmations.



3. Availability of the PamperBook Website

You acknowledge that there may be interruptions in the delivery of the PamperBook Website that are beyond our control. While we use reasonable efforts to keep the PamperBook Website accessible, the PamperBook Website may be unavailable from time to time for any reason including, without limitation, routine maintenance. You understand and acknowledge that due to circumstances both within and outside of our control, access to the PamperBook Website may be interrupted, suspended or terminated. PamperBook retains the right at our sole discretion to deny access to the PamperBook Website to any End User or Partner, at any time and for any reason. PamperBook is not required to disclose the reason for denial of access to the PamperBook Website to any party.

4. Operation of the PamperBook Website

We reserve complete and sole discretion with respect to the operation of the PamperBook Website. We may, among other things:

- (a) delete email or private messages if it has not been accessed by an End User within the time established by our policies;
- (b) make available to third parties information relating to the PamperBook Website and End Users (subject to the limitations defined in our Privacy Policy);
- (c) withdraw, suspend or discontinue any functionality or feature of the PamperBook Website; and
- (d) review uploaded files, forums, chats and user submissions and authorize restrictions on access thereto.

5. Ownership

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engage in the following activities, as they are prohibited on the PamperBook Website and constitute express violations of the Agreement:

- Submitting any inaccurate information, committing fraud or falsifying information in connection with your account on the PamperBook Website;
- Attempting to, or actually accessing data not intended for you, such as logging into a server or an account which you are not authorized to access;
- Attempting to scan, or test the security or configuration of the PamperBook Website or to breach security or authentication measures without proper authorization;
- Tampering or interfering with the proper functioning of any part, page or area of the PamperBook Website and any and all functions and services provided by PamperBook;
- Attempting to interfere with service to any user in any manner, including, without limitation, by means of submitting a virus to the PamperBook Website, or attempts at overloading, "flooding", "spamming", "mail bombing" or "crashing" the PamperBook Website;
- Disseminating or transmitting material that, to a reasonable person, may be considered abusive, obscene, pornographic, defamatory, harassing, grossly offensive, vulgar, threatening or malicious;
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- Reselling or repurposing your access to the PamperBook Website or any purchases made through the PamperBook Website;
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- Taking any action that places excessive demand on the PamperBook Website, or imposes, or may impose an unreasonable or disproportionately large load on our servers or other portion of our infrastructure (as determined in our sole discretion);



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- Aggregating any live or post-feature content or other information from the PamperBook Website with material from other sources or on a secondary website or medium without our express written permission;
 - Acting illegally or maliciously against the business interests or reputation of PamperBook or our Partners;
 - Hyperlinking to the PamperBook Website from any other website without our initial and ongoing consent; or
 - Engaging in any other activity deemed by us to be in conflict with the spirit or intent of these Terms of Use.

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7.2 Account Communications

By creating an End User account, you expressly consent and agree to accept and receive communications from us, including via e-mail, text message, calls, and push notifications to the cellular telephone number you provided to us. By consenting to being contacted by PamperBook, you understand and agree that you may receive automated SMS or MMS messages or communications generated by automatic telephone dialing systems and/or communications containing prerecorded messages sent by or on behalf of PamperBook, or its Partners, including but not limited to: appointment confirmations or notifications, communications concerning your End User account or use of the PamperBook Website, updates concerning new and existing features, communications concerning promotions run by us or our Partners, and news concerning PamperBook and industry developments. IF YOU WISH TO OPT-OUT OF EMAIL, TEXT, OR OTHER COMMUNICATIONS, PLEASE CONTACT US DIRECTLY AT info@pamperbook.co.uk. However, you acknowledge that opting out of texts may lead to missed appointment notifications or other important



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- (c) a written statement that you have a good faith belief that the disputed use is not authorized by the owner, its agent, or the law;
- (d) your name and contact information, including telephone number and e-mail address; and
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 - (iv) your violation of any applicable law, rule or regulation;
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